

Wounded Warrior Battalion Contact Centers

The Marine Corps care model ensures recovering service members (RSMs) remain with or return to their units as quickly as their medical conditions will allow. RSMs who continue to serve with their parent commands receive periodic calls from contact centers located at each Wounded Warrior Battalion (WWBn). Contact center representatives monitor service members through their recovery within their area of responsibility, conduct outreach calls, receive calls for assistance, and provide information on programs and/or resources to ensure continuity in care.

Battalion-West Contact Center

(Area of Responsibility – West of the Mississippi River, including Japan, Guam and Hawaii)

888-738-7044 | 760-763-9067 | 760-763-6689 | 760-769-6793

Battalion-East Contact Center

(Area of Responsibility – East of the Mississippi River, including Texas and Europe)

910-451-1202 | 910-451-4812 | 910-449-9573

**Hours for both contact centers are Monday through Friday
0730 - 1600 local time, excluding holidays.**

What Services do the Contact Centers offer?

Wounded Warrior battalion contact centers provide research, reference, and referrals for RSMs on a variety of topics including:

- Benefits and Entitlements
- Social Security Disability Insurance
- Awards (Purple Hearts)
- Veterans Affairs
- GI Bill
- Employment/Education
- Traumatic Brain Injury
- Post Traumatic Stress Disorder
- Counseling on a variety of issues
- Traumatic Servicemembers' Group Life Insurance

Additional Contact:

Wounded Warrior Regiment (WWR) distributes information about services available to support service members' recoveries, news related to the WWR and stories of Marines focusing on their abilities on the WWR Facebook page, Twitter, and Medium blog page.



facebook.com/wwr.usmc/



twitter.com/USMCWWR



medium.com/@usmcwwr



Download the free App of the USMC WWR through iTunes or Google Play.

Related Fact Sheets

- Wounded Warrior Regiment Call Center
- Medical Section
- Transition

Wounded Warrior Call Center 24/7—1.877.487.6299

Stay Connected—www.woundedwarrior.marines.mil

